

Fig. 1

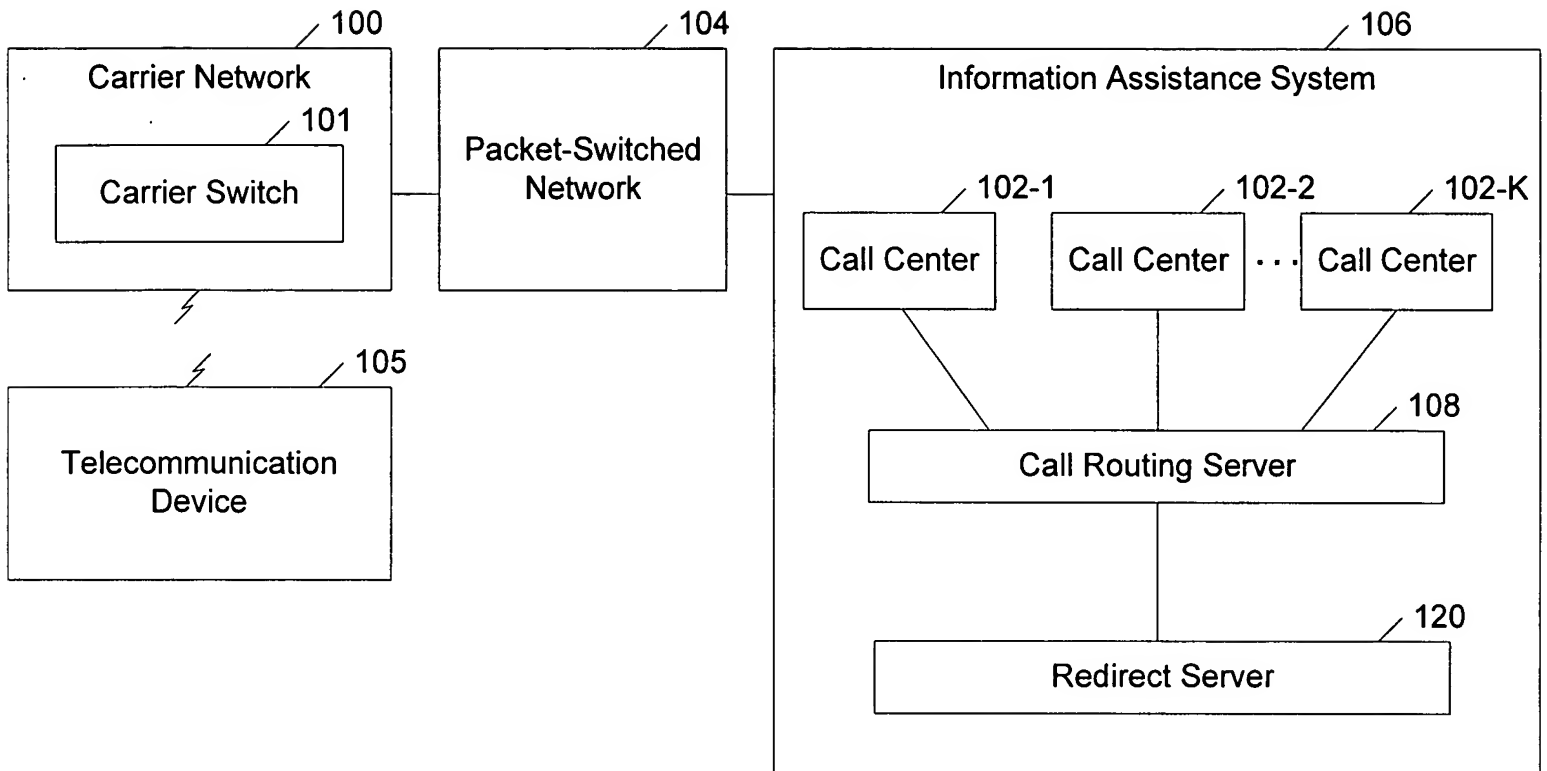


Fig. 2

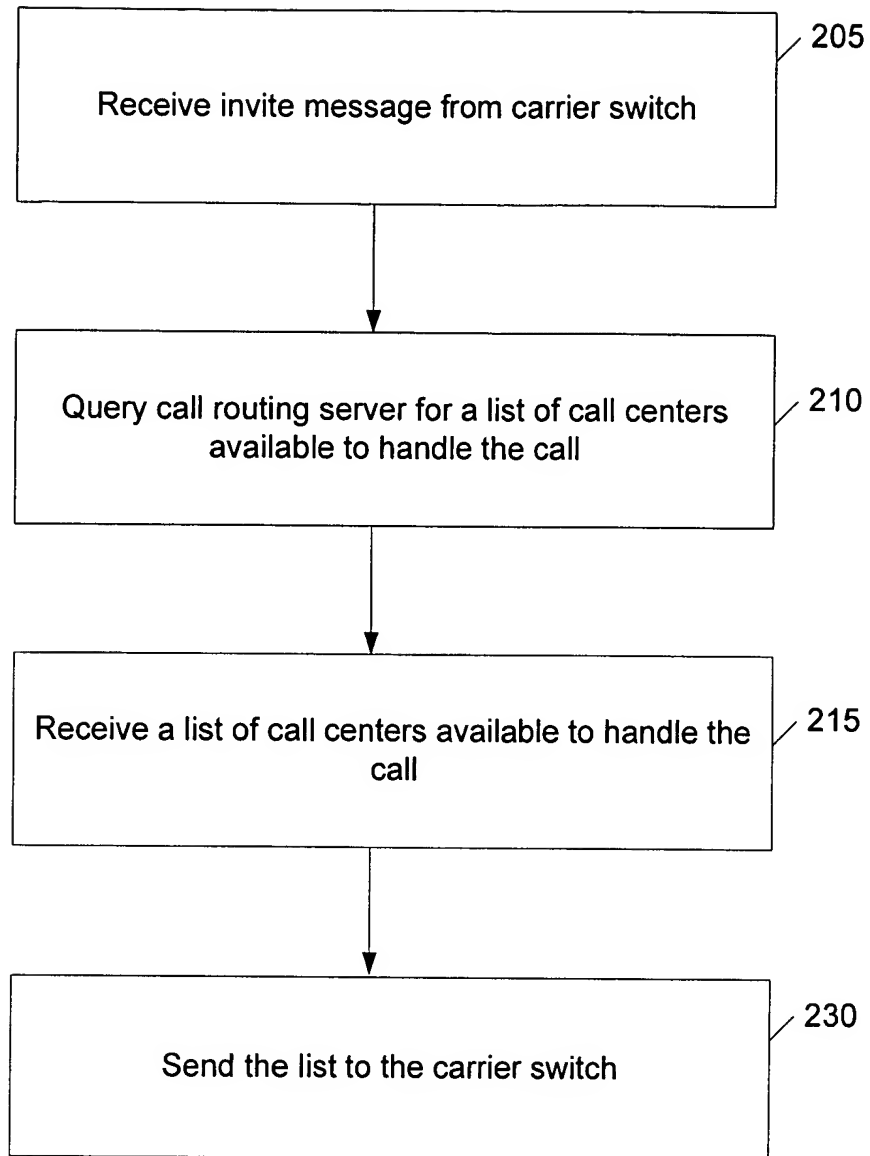


Fig. 3

Rank	IP address
1	Call_Center_A IP address
2	Call_Center_B IP address
3	Call_Center_C IP address
4	Call_Center_D IP address
5	Call_Center_E IP address
6	Call_Center_F IP address
7	Call_Center_G IP address

Fig. 4

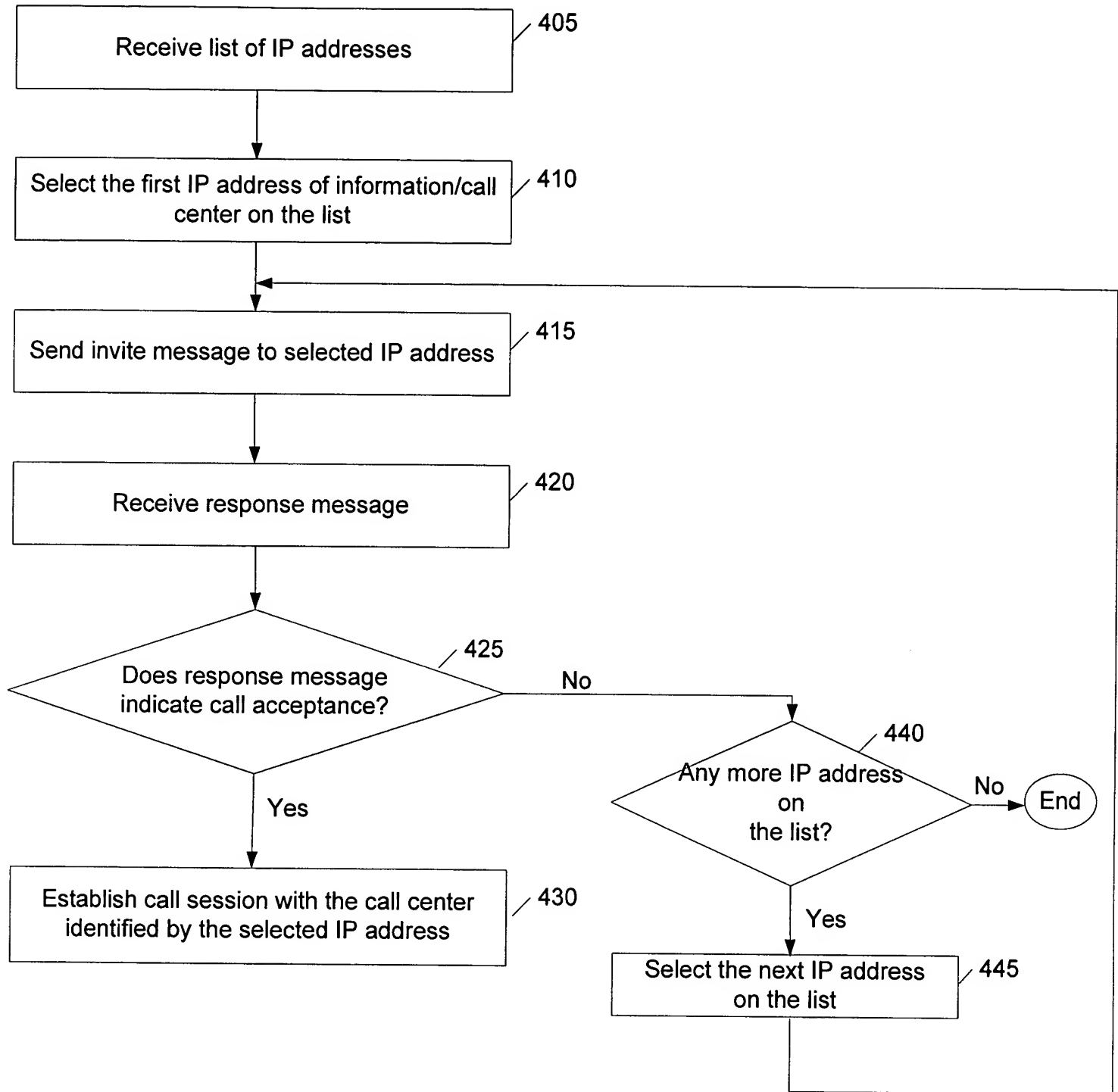


Fig. 5

Rank	IP address
1	Call_Center_A IP address
2	Call_Center_B IP address      Call_Center_C IP address
3	Call_Center_D IP address
4	Call_Center_E IP address
5	Call_Center_F IP address
6	Call_Center_G IP address

Fig. 6

Rank	IP address
1	Call_Center_A IP address
2	Call_Center_B IP address
3	Call_Center_C IP address
4	Redirect Server IP address

Fig. 7

Rank	IP address	Condition
1	Call_Center_A IP address	703
2	Call_Center_B IP address	
3	Call_Center_C IP address	
4	Call_Center_D IP address	If system time > 9:30:05, send invite message to redirect server IP address
5	Call_Center_E IP address	
6	Call_Center_F IP address	
7	Call_Center_G IP address	